

Emergency Response Times
 NU New Hampshire work orders from 07/01/2013 to 07/31/2013
 Total orders in sample: 64

Orders responded to in < 30 minutes: 33 (52% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
7/1/2013 10:28:25 AM	68 FORREST ST Apt. 3A	PLAISTOW	NH	David Perreault	David Martingne	9000	LEAK INSIDE	WF0541823N	0	9	7/1/2013 10:29	7/1/2013 10:29	7/1/2013 10:30	7/1/2013 10:39	7/1/2013 11:36:49 AM	57	10	Regular Hours	< 30 minutes
7/1/2013 11:42:59 AM	55 DANIELLE LN	DOVER	NH	David Emerton	David Martingne	9100	LEAK OUTSIDE	WF0541958N	0	7	7/1/2013 11:43	7/1/2013 11:43	7/1/2013 11:45	7/1/2013 11:51	7/1/2013 1:43:14 PM	111	8	Regular Hours	< 30 minutes
7/2/2013 11:32:57 AM	0 TROUBLE CALL	DOVER	NH	Kevin Clifford	David Martingne	9100	LEAK OUTSIDE	WF0542113N	0	7	7/2/2013 11:33	7/2/2013 11:34	7/2/2013 11:34	7/2/2013 11:42	7/2/2013 12:30:39 PM	48	9	Regular Hours	< 30 minutes
7/2/2013 11:40:46 AM	89 CLINTON ST	PORTSMOUTH	NH	David Emerton	David Martingne	9100	LEAK OUTSIDE	WF0542114N	0	9	7/2/2013 11:41	7/2/2013 11:42	7/2/2013 11:42	7/2/2013 11:51	7/2/2013 1:05:29 PM	74	10	Regular Hours	< 30 minutes
7/8/2013 10:29:26 AM	0 TROUBLE CALL	ROCHESTER	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0542513N	0	4	7/8/2013 10:29	7/8/2013 10:33	7/8/2013 10:34	7/8/2013 10:38	7/8/2013 11:57:37 AM	79	8	Regular Hours	< 30 minutes
7/8/2013 1:39:07 PM	555 HUDSON ST	SEABROOK	NH	Anthony Beck	William Jones	5000	GAS LEAKS - SERVICE	WF0542648N	0	5	7/8/2013 1:39	7/8/2013 1:44	7/8/2013 1:45	7/8/2013 1:50	7/8/2013 2:24:41 PM	34	11	Regular Hours	< 30 minutes
7/8/2013 3:41:02 PM	14 SEAVER BROOK LN	PLAISTOW	NH	Troy Kimball	David Martingne	9000	LEAK INSIDE	WF0542691N	0	21	7/8/2013 15:41	7/8/2013 15:44	7/8/2013 15:45	7/8/2013 16:06	7/8/2013 4:39:35 PM	33	25	Regular Hours	< 30 minutes
7/10/2013 11:53:47 AM	101 SHATTUCK WAY Pst. 6	NEWINGTON	NH	Kevin Ruel	William Jones	9000	LEAK INSIDE	WF0542909N	1	17	7/10/2013 11:55	7/10/2013 11:57	7/10/2013 11:58	7/10/2013 12:15	7/10/2013 2:34:57 PM	139	21	Regular Hours	< 30 minutes
7/11/2013 7:39:00 AM	5 MILL RD Pst. B	DURHAM	NH	Jeffrey Croteau	David Martingne	9000	LEAK INSIDE	WF0542997N	1	28	7/11/2013 7:40	7/11/2013 7:42	7/11/2013 7:42	7/11/2013 8:09	7/11/2013 9:11:10 AM	62	30	Regular Hours	< 30 minutes
7/11/2013 3:01:04 PM	22 KINGS HWY	HAMPTON	NH	John Wiley	William Jones	5000	GAS LEAKS - SERVICE	WF0543070N	1	6	7/11/2013 15:02	7/11/2013 15:02	7/11/2013 15:02	7/11/2013 15:08	7/11/2013 3:36:53 PM	28	7	Regular Hours	< 30 minutes
7/12/2013 3:50:37 PM	9 PLEASANT ST Apt. 1FL	EXETER	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0543283N	1	13	7/12/2013 15:52	7/12/2013 15:52	7/12/2013 15:52	7/12/2013 16:06	7/12/2013 4:26:15 PM	20	15	Regular Hours	< 30 minutes
7/15/2013 7:48:13 AM	12 CLEVELAND ST	ROCHESTER	NH	David Emerton	David Martingne	9100	LEAK OUTSIDE	WF0543337N	0	13	7/15/2013 7:48	7/15/2013 7:49	7/15/2013 7:51	7/15/2013 8:03	7/15/2013 8:58:21 AM	56	15	Regular Hours	< 30 minutes
7/15/2013 1:34:29 PM	8 TIFFANY ST	SALEM	NH	David Perreault	David Martingne	9000	LEAK INSIDE	WF0543524N	0	24	7/15/2013 13:34	7/15/2013 13:36	7/15/2013 13:38	7/15/2013 14:00	7/15/2013 5:37:56 PM	216	26	Regular Hours	< 30 minutes
7/18/2013 10:19:30 AM	3 COLE ST	HAMPTON	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0543867N	0	16	7/18/2013 10:19	7/18/2013 10:20	7/18/2013 10:20	7/18/2013 10:36	7/18/2013 11:29:56 AM	53	17	Regular Hours	< 30 minutes
7/18/2013 10:39:24 AM	372 SHATTUCK WAY Pst. BLRS	NEWINGTON	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0543868N	2	11	7/18/2013 10:41	7/18/2013 10:41	7/18/2013 10:42	7/18/2013 10:53	7/18/2013 1:41:29 PM	167	14	Regular Hours	< 30 minutes
7/18/2013 2:56:43 PM	50 NORTHWEST ST Apt. A	PORTSMOUTH	NH	Daniel LaFortune	Jason Brooks	9000	LEAK INSIDE	WF0543906N	0	19	7/18/2013 14:57	7/18/2013 14:57	7/18/2013 14:58	7/18/2013 15:17	7/18/2013 3:42:58 PM	25	20	Regular Hours	< 30 minutes
7/19/2013 8:19:32 AM	5 DOVER AVE	HAMPTON	NH	Kevin Clifford	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0543950N	0	14	7/19/2013 8:19	7/19/2013 8:20	7/19/2013 8:21	7/19/2013 8:34	7/19/2013 9:02:14 AM	27	15	Regular Hours	< 30 minutes
7/19/2013 11:34:03 AM	50 BROOKSIDE DR Apt. K5	EXETER	NH	Kevin Clifford	Lynne Copp	9000	LEAK INSIDE	WF0544005N	0	14	7/19/2013 11:34	7/19/2013 11:34	7/19/2013 11:37	7/19/2013 11:49	7/19/2013 1:40:05 PM	110	15	Regular Hours	< 30 minutes
7/19/2013 1:12:00 PM	230 LANDING RD	HAMPTON	NH	Troy Kimball	Michael Talis	9100	LEAK OUTSIDE	WF0544020N	1	19	7/19/2013 13:13	7/19/2013 13:19	7/19/2013 13:20	7/19/2013 13:39	7/19/2013 1:55:36 PM	15	27	Regular Hours	< 30 minutes
7/19/2013 2:33:09 PM	8 L ST Apt. T5 Pst. 2 AP	HAMPTON	NH	Kevin Clifford	David Martingne	5000	GAS LEAKS - SERVICE	WF0544039N	0	13	7/19/2013 14:33	7/19/2013 14:34	7/19/2013 14:35	7/19/2013 14:47	7/19/2013 3:32:31 PM	45	14	Regular Hours	< 30 minutes
7/22/2013 10:34:01 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	David Martingne	9000	LEAK INSIDE	WF0544127N	1	9	7/22/2013 10:35	7/22/2013 10:35	7/22/2013 10:36	7/22/2013 10:44	7/22/2013 11:10:18 AM	25	10	Regular Hours	< 30 minutes
7/22/2013 11:16:02 AM	271 LAFAYETTE RD	SEABROOK	NH	John Wiley	David Martingne	9100	LEAK OUTSIDE	WF0544235N	0	9	7/22/2013 11:16	7/22/2013 11:19	7/22/2013 11:19	7/22/2013 11:28	7/22/2013 12:12:59 PM	44	12	Regular Hours	< 30 minutes
7/23/2013 3:36:06 PM	147 BARTLETT ST	PORTSMOUTH	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0544489N	1	12	7/23/2013 15:37	7/23/2013 15:39	7/23/2013 15:39	7/23/2013 15:51	7/23/2013 4:28:41 PM	36	15	Regular Hours	< 30 minutes
7/24/2013 2:10:24 PM	623 DENNETT ST	PORTSMOUTH	NH	David Emerton	David Martingne	9100	LEAK OUTSIDE	WF0544561N	0	7	7/24/2013 14:10	7/24/2013 14:11	7/24/2013 14:11	7/24/2013 14:19	7/24/2013 3:43:44 PM	84	8	Regular Hours	< 30 minutes

7/24/2013	2:14:59 PM	314 BARTLETT ST	PORTSMOUTH	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF0544564N	0	6	7/24/2013 14:15	7/24/2013 14:15	7/24/2013 14:16	7/24/2013 14:22	7/24/2013 3:39:01 PM	76	7	Regular Hours	< 30 minutes
7/29/2013	10:44:23 AM	215 COMMERCE WAY Apt. 4	PORTSMOUTH	NH	Kevin Ruel	David Martine	9000	LEAK INSIDE	WF0544967N	1	17	7/29/2013 10:45	7/29/2013 10:47	7/29/2013 10:48	7/29/2013 11:05	7/29/2013 11:28:07 AM	23	20	Regular Hours	< 30 minutes
7/29/2013	12:00:04 PM	31 K St. Pt. REAR	HAMPTON	NH	Kevin Clifford	William Jones	5000	GAS LEAKS - SERVICE	WF0545045N	0	18	7/29/2013 12:00	7/29/2013 12:05	7/29/2013 12:05	7/29/2013 12:28	7/29/2013 12:51:38 PM	27	23	Regular Hours	< 30 minutes
7/30/2013	9:56:51 AM	14 CHARTERGRANT RD	DOVER	NH	Laurie Rousseau	David Martine	9100	LEAK OUTSIDE	WF0545213M	0	11	7/30/2013 9:57	7/30/2013 9:57	7/30/2013 9:58	7/30/2013 10:09	7/30/2013 10:53:06 AM	43	12	Regular Hours	< 30 minutes
7/30/2013	1:54:42 PM	97 EPPING RD Apt. A	EXETER	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0545289N	0	8	7/30/2013 13:54	7/30/2013 13:56	7/30/2013 13:57	7/30/2013 14:04	7/30/2013 2:51:28 PM	46	10	Regular Hours	< 30 minutes
7/30/2013	2:59:55 PM	97 EPPING RD Apt. A	EXETER	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0545320N	0	0	7/30/2013 15:00	7/30/2013 15:05	7/30/2013 15:05	7/30/2013 15:05	7/30/2013 3:18:29 PM	13	5	Regular Hours	< 30 minutes
7/31/2013	8:26:42 AM	1137 ISLINGTON ST Apt. A	PORTSMOUTH	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF0545410N	0	10	7/31/2013 8:26	7/31/2013 8:31	7/31/2013 8:32	7/31/2013 8:42	7/31/2013 10:34:53 AM	102	15	Regular Hours	< 30 minutes
7/31/2013	1:10:50 PM	3 SALLY SWEETS WAY Apt. 247 Pst. 2	SALEM	NH	David Perreault	David Martine	9100	LEAK OUTSIDE	WF0545487N	0	24	7/31/2013 13:11	7/31/2013 13:13	7/31/2013 13:14	7/31/2013 13:37	7/31/2013 3:59:47 PM	141	27	Regular Hours	< 30 minutes
7/31/2013	2:23:24 PM	809 STATE ST	PORTSMOUTH	NH	Daniel Lafortune	Michael Talls	9000	LEAK INSIDE	WF0545499N	0	5	7/31/2013 14:23	7/31/2013 14:24	7/31/2013 14:26	7/31/2013 14:30	7/31/2013 2:55:12 PM	24	7	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 12 (19% of total) for After Hours:																				
7/1/2013	8:44:32 PM	10 AVON AVE Apt. #1	DOVER	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0542061N	4	6	7/1/2013 20:49	7/1/2013 20:58	7/1/2013 20:58	7/1/2013 21:05	7/1/2013 10:01:59 PM	56	20	After Hours	< 30 minutes
7/10/2013	5:25:55 PM	493 COLONIAL DR	PORTSMOUTH	NH	John Wiley	David Martine	9000	LEAK INSIDE	WF0542985N	0	14	7/10/2013 17:26	7/10/2013 17:28	7/10/2013 17:28	7/10/2013 17:43	7/10/2013 6:14:06 PM	30	17	After Hours	< 30 minutes
7/10/2013	9:13:39 PM	4 OCEAN DR	HAMPTON	NH	John Wiley	David Martine	9000	LEAK INSIDE	WF0542993N	0	9	7/10/2013 21:14	7/10/2013 21:14	7/10/2013 21:14	7/10/2013 21:23	7/10/2013 9:37:46 PM	13	10	After Hours	< 30 minutes
7/16/2013	9:49:27 PM	809 SPRINGBROOK CIR	PORTSMOUTH	NH	John Wiley	David Martine	9000	LEAK INSIDE	WF0543755N	0	27	7/16/2013 21:50	7/16/2013 21:50	7/16/2013 21:51	7/16/2013 22:18	7/16/2013 10:53:42 PM	35	28	After Hours	< 30 minutes
7/22/2013	7:05:08 PM	0 TROUBLE CALL	HAMPTON	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0544367N	1	14	7/22/2013 19:06	7/22/2013 19:07	7/22/2013 19:07	7/22/2013 19:22	7/22/2013 7:32:23 PM	10	17	After Hours	< 30 minutes
7/22/2013	8:36:02 PM	26 PROSPECT ST	ROCHESTER	NH	Jeffrey Croteau	William Jones	9000	LEAK INSIDE	WF0544368N	1	19	7/22/2013 20:37	7/22/2013 20:39	7/22/2013 20:39	7/22/2013 20:58	7/22/2013 9:42:08 PM	43	22	After Hours	< 30 minutes
7/24/2013	6:43:57 AM	0 TROUBLE CALL	HAMPTON	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0544513N	1	14	7/24/2013 6:45	7/24/2013 6:58	7/24/2013 6:59	7/24/2013 7:13	7/24/2013 8:11:03 AM	57	29	After Hours	< 30 minutes
7/25/2013	6:24:39 AM	1 LANCELOT CT Pst. 1	SALEM	NH	Kurt House	Lynne Copp	9000	LEAK INSIDE	WF0544601N	0	28	7/25/2013 6:24	7/25/2013 6:25	7/25/2013 6:34	7/25/2013 6:54	7/25/2013 8:32:45 AM	98	29	After Hours	< 30 minutes
7/26/2013	6:56:31 PM	158 HIGH ST Apt. B	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0544609N	3	9	7/26/2013 19:00	7/26/2013 19:07	7/26/2013 19:07	7/26/2013 19:17	7/26/2013 7:44:06 PM	26	20	After Hours	< 30 minutes
7/29/2013	8:50:05 PM	0 TROUBLE CALL	EXETER	NH	John Wiley	David Martine	9100	LEAK OUTSIDE	WF0545142N	0	28	7/29/2013 20:50	7/29/2013 20:52	7/29/2013 20:52	7/29/2013 21:20	7/29/2013 11:34:02 PM	123	30	After Hours	< 30 minutes
7/30/2013	4:08:37 PM	117 SPINNAKER WAY	PORTSMOUTH	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	WF0545342M	0	11	7/30/2013 16:09	7/30/2013 16:09	7/30/2013 16:10	7/30/2013 16:21	7/30/2013 5:45:00 PM	83	13	After Hours	< 30 minutes
7/30/2013	5:05:04 PM	9 RIVERWALK	HAMPTON	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0545365N	0	11	7/30/2013 17:05	7/30/2013 17:05	7/30/2013 17:05	7/30/2013 17:17	7/30/2013 6:17:35 PM	60	11	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 8 (12% of total) for Weekend/Holiday Hours:																					
7/4/2013	12:10:05 PM	122 MECHANIC ST	PORTSMOUTH	NH	Kevin Clifford	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0542309N	0	13	7/4/2013 12:10	7/4/2013 12:17	7/4/2013 12:17	7/4/2013 12:30	7/4/2013	12:49:24 PM	18	20	Weekend/Holiday	< 30 minutes
7/7/2013	3:18:44 AM	0 TROUBLE CALL	SALEM	NH	Anthony Beck	Linda Hollums	9000	LEAK INSIDE	WF0542467N	0	15	7/7/2013 3:19	7/7/2013 3:20	7/7/2013 3:20	7/7/2013 3:36	7/7/2013	4:23:16 AM	47	17	Weekend/Holiday	< 30 minutes
7/14/2013	12:03:52 PM	0 TROUBLE CALL	HAMPTON	NH	Myron Gillman	Linda Hollums	9100	LEAK OUTSIDE	WF0543222N	1	4	7/14/2013 12:05	7/14/2013 12:25	7/14/2013 12:26	7/14/2013 12:30	7/14/2013	1:39:45 PM	69	26	Weekend/Holiday	< 30 minutes
7/27/2013	9:01:01 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0544872N	1	8	7/27/2013 9:02	7/27/2013 9:08	7/27/2013 9:08	7/27/2013 9:17	7/27/2013	9:40:16 AM	22	16	Weekend/Holiday	< 30 minutes
7/27/2013	4:05:58 PM	215 COMMERCIAL WAY Apt. 4	PORTSMOUTH	NH	Kevin Clifford	Jason Brooks	9000	LEAK INSIDE	WF0544892N	1	9	7/27/2013 16:07	7/27/2013 16:15	7/27/2013 16:16	7/27/2013 16:25	7/27/2013	4:46:35 PM	21	19	Weekend/Holiday	< 30 minutes
7/27/2013	8:02:31 PM	28 HEMLOCK FRST	DOVER	NH	David Emerton	Edward Chaffon	9000	LEAK INSIDE	WF0544902N	0	7	7/27/2013 20:03	7/27/2013 20:09	7/27/2013 20:09	7/27/2013 20:16	7/27/2013	8:35:22 PM	18	13	Weekend/Holiday	< 30 minutes
7/28/2013	11:34:56 AM	449 COURT ST	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0544906N	1	16	7/28/2013 11:36	7/28/2013 11:45	7/28/2013 11:45	7/28/2013 12:01	7/28/2013	1:19:16 PM	77	26	Weekend/Holiday	< 30 minutes
7/28/2013	3:13:30 PM	175 FLEET ST	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0544911N	1	16	7/28/2013 15:14	7/28/2013 15:18	7/28/2013 15:18	7/28/2013 15:35	7/28/2013	3:57:01 PM	21	21	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 0 (0% of total) for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Report Category		
Orders responded to in 31-45 minutes: 3 (5% of total) for After Hours:																					
7/10/2013	9:58:14 PM	15 WOODLAWN CIR	EXETER	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0542994N	4	29	7/10/2013 22:03	7/10/2013 22:03	7/10/2013 22:06	7/10/2013 22:32	7/10/2013	10:52:02 PM	19	33	After Hours	31-45 minutes
7/22/2013	6:40:59 AM	8 JO ANN LN	HAMPTON	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0544085N	2	23	7/22/2013 6:43	7/22/2013 6:51	7/22/2013 6:51	7/22/2013 7:14	7/22/2013	8:06:40 AM	52	33	After Hours	31-45 minutes
7/30/2013	5:36:39 PM	21 BONAIR AVE	HAMPTON	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF0545373N	0	19	7/30/2013 17:37	7/30/2013 17:48	7/30/2013 17:48	7/30/2013 18:08	7/30/2013	6:36:55 PM	28	31	After Hours	31-45 minutes
Orders responded to in 31-45 minutes: 7 (11% of total) for Weekend/Holiday Hours:																					
7/6/2013	8:38:56 PM	0 TROUBLE CALL	EAST ROCHESTER	NH	Kevin Ruel	Linda Hollums	9100	LEAK OUTSIDE	WF0542466N	3	23	7/6/2013 20:42	7/6/2013 20:49	7/6/2013 21:01	7/6/2013 21:12	7/6/2013	10:12:16 PM	59	33	Weekend/Holiday	31-45 minutes
7/13/2013	9:12:35 PM	277 WATER ST	EXETER	NH	Jeffrey Croteau	Scott Lacouture	9100	LEAK OUTSIDE	WF0543318N	3	32	7/13/2013 21:15	7/13/2013 21:24	7/13/2013 21:24	7/13/2013 21:57	7/13/2013	11:55:04 PM	117	44	Weekend/Holiday	31-45 minutes
7/14/2013	8:26:03 AM	10 EPPING AVE Apt. R Pst. & REA	HAMPTON	NH	Jeffrey Croteau	Linda Hollums	9000	LEAK INSIDE	WF0543319N	1	34	7/14/2013 8:27	7/14/2013 8:37	7/14/2013 8:37	7/14/2013 9:11	7/14/2013	10:20:28 AM	68	45	Weekend/Holiday	31-45 minutes
7/14/2013	11:49:04 AM	26 OCEAN BLVD	HAMPTON	NH	Jeffrey Croteau	Linda Hollums	9000	LEAK INSIDE	WF0543321N	0	40	7/14/2013 11:49	7/14/2013 11:49	7/14/2013 11:50	7/14/2013 12:30	7/14/2013	2:16:51 PM	106	41	Weekend/Holiday	31-45 minutes
7/20/2013	9:11:44 AM	66 PARK CT	EXETER	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0544069N	2	28	7/20/2013 9:13	7/20/2013 9:21	7/20/2013 9:21	7/20/2013 9:50	7/20/2013	10:24:59 AM	34	38	Weekend/Holiday	31-45 minutes
7/21/2013	2:56:03 PM	397 OCEAN BLVD Apt. HSE Pst. A	HAMPTON	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0544083N	1	29	7/21/2013 14:57	7/21/2013 15:06	7/21/2013 15:07	7/21/2013 15:36	7/21/2013	3:53:07 PM	17	40	Weekend/Holiday	31-45 minutes
7/21/2013	3:45:25 PM	28 PORTSMOUTH AVE	STRATHAM	NH	Laurie Rousseau	Scott Lacouture	9100	LEAK OUTSIDE	WF0544084N	1	34	7/21/2013 15:46	7/21/2013 15:54	7/21/2013 15:54	7/21/2013 16:29	7/21/2013	5:06:38 PM	37	44	Weekend/Holiday	31-45 minutes

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Summary for 07/01/2013 to 07/31/2013

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	27	42%	15	23	70%	15	3	20%	15	1	6%
30	26	83%	30	10	100%	30	9	80%	30	7	50%
45	10	98%	45	0	100%	45	3	100%	45	7	94%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	64		Total	33		Total	15		Total	16	

Jul-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	27	42%	15	23	70%	15	3	20%	15	1	6%
30	26	83%	30	10	100%	30	9	80%	30	7	50%
45	10	98%	45	0	100%	45	3	100%	45	7	94%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	64		Total	33		Total	15		Total	16	

Jun-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	22	40%	15	16	44%	15	4	33%	15	2	29%
30	25	85%	30	19	97%	30	5	75%	30	1	43%
45	8	100%	45	1	100%	45	3	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	55		Total	36		Total	12		Total	7	

May-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	23	47%	15	14	52%	15	9	50%	15	0	0%
30	21	90%	30	13	100%	30	6	83%	30	2	50%
45	5	100%	45	0	100%	45	3	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	49		Total	27		Total	18		Total	4	

Apr-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	30	55%	15	24	73%	15	6	46%	15	0	0%
30	22	95%	30	9	100%	30	7	100%	30	6	67%
45	3	100%	45	0	100%	45	0	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	55		Total	33		Total	13		Total	9	

Mar-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	50%	15	24	63%	15	3	50%	15	2	14%
30	22	88%	30	12	95%	30	2	83%	30	8	71%
45	5	97%	45	0	95%	45	1	100%	45	4	100%
60	1	98%	60	1	97%	60	0	100%	60	0	100%
75	1	100%	75	1	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	58		Total	38		Total	6		Total	14	

Feb-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	31%	15	22	45%	15	8	53%	15	1	3%
30	48	78%	30	26	98%	30	6	93%	30	16	46%
45	16	94%	45	1	100%	45	0	93%	45	15	86%
60	6	100%	60	0	100%	60	1	100%	60	5	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	101		Total	49		Total	15		Total	37	

Jan-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	38%	15	29	55%	15	7	22%	15	2	14%
30	39	78%	30	21	94%	30	14	66%	30	4	43%
45	20	98%	45	3	100%	45	9	94%	45	8	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	99		Total	53		Total	32		Total	14	

Dec-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	47	36%	15	29	43%	15	11	37%	15	7	23%
30	58	81%	30	33	91%	30	12	77%	30	13	65%
45	20	97%	45	6	100%	45	6	97%	45	8	90%
60	4	100%	60	0	100%	60	1	100%	60	3	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	129		Total	68		Total	30		Total	31	

Nov-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	36%	15	26	48%	15	7	25%	15	2	14%
30	49	88%	30	27	98%	30	15	79%	30	7	64%
45	7	95%	45	0	98%	45	4	93%	45	3	86%
60	5	100%	60	1	100%	60	2	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	96		Total	54		Total	28		Total	14	

Oct-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	33	42%	15	26	52%	15	6	35%	15	1	9%
30	36	88%	30	22	96%	30	9	88%	30	5	55%
45	7	97%	45	2	100%	45	1	94%	45	4	91%
60	2	100%	60	0	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	78		Total	50		Total	17		Total	11	

Sep-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	48%	15	25	52%	15	5	50%	15	1	14%
30	26	88%	30	19	92%	30	4	90%	30	3	57%
45	7	98%	45	4	100%	45	1	100%	45	2	86%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	65		Total	48		Total	10		Total	7	

Aug-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	39%	15	24	53%	15	2	20%	15	0	0%
30	31	85%	30	20	98%	30	5	70%	30	6	50%
45	7	96%	45	0	98%	45	2	90%	45	5	92%
60	3	100%	60	1	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	67		Total	45		Total	10		Total	12	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	372	41%	15	282	53%	15	71	34%	15	19	11%
30	403	85%	30	231	96%	30	94	80%	30	78	55%
45	115	97%	45	17	99%	45	33	96%	45	65	92%
60	25	100%	60	3	100%	60	8	100%	60	14	100%
75	1	100%	75	1	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	916		Total	534		Total	206		Total	176	